

VPay Receives National Award for Sales and Customer Service

PLANO, TEXAS – February 27, 2019 – [VPay](#), a leading turnkey claim payment platform, was awarded a Bronze Stevie® Award for the Best Use of Technology in Customer Service – Financial Services Industry category in the 13th annual Stevie Awards for Sales & Customer Service on February 22, 2019. VPay was recognized for its creative use of Bloomfire’s knowledge management system to create the *VPay Answers* system that is used within the call center for support and training. This is the second consecutive year VPay has been honored at the awards.

VPay facilitates billions of dollars in payments via ACH, virtual cards, and checks for clients in insurance verticals such as third-party administrators, health plans, dental plans, property & casualty, and workers’ compensation payers.

The Stevie Awards for Sales & Customer Service are the world’s top honors for customer service, contact center, business development and sales professionals. The Stevie Awards organizes seven of the world’s leading business awards programs, also including the prestigious American Business Awards and International Business Awards®. The awards were presented to honorees during a gala banquet on Friday, February 22 at Caesars Palace in Las Vegas, NV.

“We are dedicated to offering top-notch customer service and support to our customers, and the Stevie Award shows how that dedication has paid off,” said Andy Roberts, CEO of VPay. “We are focused on developing new claim payment processing technologies within the insurtech and fintech industries, but it’s our innovative approach to customer service that really sets us apart.”

More than 2,700 nominations were submitted from 45 different nations, across organizations of all sizes. Finalists were determined by the average scores of more than 150 professionals worldwide in seven specialized judging committees.

To see a complete list of 2019 Stevie Award Winners, visit <https://stevieawards.com/sales/2019-stevie%C2%AE-award-winners>.

About VPay

VPay is the total claim payment solution. VPay's turnkey platform for outsourcing payments - checks, ACH and virtual cards - reduces checks with fast, secure electronic payments. Only VPay brings together purpose-built products with integrated service and support and patented technology that simplify and streamline claims payments helping companies realize unexpected and unprecedented returns. For more information, visit www.vpayusa.com.

About The Stevie Awards

Stevie Awards are conferred in seven programs: the Asia-Pacific Stevie Awards, the German Stevie Awards, The American Business Awards®, The International Business Awards®, the Stevie Awards for Great Employers, the Stevie Awards for Women in Business and the Stevie Awards for Sales & Customer Service. Stevie Awards competitions receive more than 12,000 entries each year from organizations in more than 70 nations. Honoring organizations of all types and sizes and the people behind them, the

Stevies recognize outstanding performances in the workplace worldwide. Learn more about the Stevie Awards at <http://www.StevieAwards.com>.

###

Contact

For VPay:

Mackenzie Kreitler

mackenziekreitler@insenna.com

603-521-4864