

VPay Recognized for Innovative EFT Healthcare Claim Payment Solution
Company's solution honored for third consecutive year at annual Stevie Awards

PLANO, TEXAS – March 27, 2020 – [VPay](#), a leading turnkey payment platform, today announced that it was awarded a Bronze Stevie® Award for the Innovation in Customer Service – Financial Services Industry category at the 14th annual Stevie Awards for Sales & Customer Service. The company's submission— "Innovative Solution to a Complicated Payment Delivery Method Request"— detailed its creative development of an electronic funds transfer (EFT) solution that helps insurers implement a payee facing automated payment distribution program. This is the third consecutive year VPay has been honored at the awards.

VPay facilitates billions of dollars in payments via ACH, virtual cards, and checks for clients in insurance verticals such as third-party administrators, health plans, dental plans, and auto, property, and workers' compensation payers. The VPay solution streamlines administration of electronic claim payment processes by providing healthcare insurers access to a single system of record where all financial, claim and payment delivery data is stored in one convenient location. In addition, the solution provides searchable, real-time access to data and a daily reconciliation report that is configurable to existing claims and accounting systems. Adding an extra layer of support, VPay's best-in-class Support Center provides one-call resolution to providers enrolled in EFT.

The Stevie Awards for Sales & Customer Service are the world's top honors for customer service, contact center, business development and sales professionals. More than 2,600 nominations were submitted for consideration in the 2020 awards from 48 different nations, across organizations of all sizes. Winners were announced during a gala banquet on Friday, February 28 at Caesars Palace in Las Vegas.

"We are honored to be recognized for excellence and innovation in customer service for three consecutive years," said Andy Roberts, CEO of VPay. "The VPay team's track record speaks for itself, and this latest achievement validates our ongoing efforts to help insurers overcome complex claim payment processes and advance customer-centric digital payment models."

To see a complete list of 2020 Stevie Award Winners, visit <https://stevieawards.com/sales/2020-stevie®-award-winners>.

About VPay

VPay® is today's total payment solution for claim payments for workers' compensation and auto insurers, health plans, dental plans and third-party administrators. By reducing checks with fast secure electronic payments that simplify the reconciliation process while also eliminating processing and management costs, VPay helps companies realize unexpected and unprecedented returns. For more information, visit www.vpayusa.com.

About The Stevie Awards

Stevie Awards are conferred in seven programs: the Asia-Pacific Stevie Awards, the German Stevie Awards, The American Business Awards®, The International Business Awards®, the Stevie Awards for Great Employers, the Stevie Awards for Women in Business and the Stevie Awards for Sales & Customer Service. Stevie Awards competitions receive more than 12,000 entries each year from organizations in more than 70 nations. Honoring organizations of all types and sizes and the people behind them, the

Stevies recognize outstanding performances in the workplace worldwide. Learn more about the Stevie Awards at <http://www.StevieAwards.com>.

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