

**vpay**® | The Total  
Payment Solution



Creating  
better payment  
experiences **for**  
**health plans**

# Eliminate costs on DAY ONE by moving more providers from expensive checks to efficient, low-cost epayments

Today, your providers are looking for more connected and convenient payment experiences. At the same time, you need the cost savings that come from moving more providers from costly paper checks to more efficient epayments, whether they're in your network or not. VPay does both—with a total payment solution that actively extends epayment options to all of your providers, removes the barriers that limit epayment adoption and delivers real-time payment support your provider network can depend on.

VPay increases the payment satisfaction of every provider you work with. But it also provides the tools and capabilities you need to quickly boost payment efficiency, lower your claim payment costs, maximize ROI and drive higher epayment adoption.

How much will VPay save your organization? Many third-party administrators save more than \$1,000,000 every year with VPay, and 100% of VPay clients have reduced their printing, mailing and banking costs. We're ready to help you do the same.



# Outsource your claim payments to simplify management and increase profits

Partnering with a proven claim payment specialist like VPay has never made more sense. It's the fastest, most efficient way to streamline your payment processes, lower your costs and connect seamlessly with your existing workflows and systems.



## Eliminate print/mail costs

By moving your providers from paper checks to faster epayment options, you eliminate the postage, printing, and treasury costs associated with paper checks. This includes leveraging our vast network of 2 million medical providers and vendors and their existing payment preferences to maximize epayment adoption.



## Reduce banking fees

Offload the hassles of dealing with positive-pay, stop pay, escheatment and other payment-related banking fees and management tasks, so you can focus your people and resources on more important priorities.



## Simplify reconciliation and gain “always-on” visibility into all transactions

Available 24/7, VPay's portal provides real-time access to all of your payment transactions where you can track and reconcile payments efficiently.



## Process payments efficiently from any location

With VPay, you get a fully remote-enabled solution that allows you to manage, control and deliver claim payments more quickly and safely—without being tied to a physical location.



## Improve security and increase fraud protection

VPay has a proven track record of keeping sensitive information safe and significantly reducing payment fraud. Last year, we prevented over \$100M in fraudulent payments.



## Offer your providers award-winning support

Whenever your provider partners have a payment issue or question, they simply call VPay's dedicated Support Center, and our experienced service experts take care of it. Because VPay handles every step of the claim payment process in-house, we are in the best position to address problems quickly and efficiently—usually with a single call.





**VPay delivers  
90% electronic  
adoption of medical  
provider payments**



**Discover the advantages of a proven, complete payment platform**

Not all payment solutions are created equal. With VPay, you get the most comprehensive and capable solution specifically configured for health plans.

**Eliminate costs and offer payment flexibility**

- ✓ Supports all payment types (checks, ACH, same day ACH, and VCards).
- ✓ Eliminates check print/mail costs.
- ✓ Offers unique payment preferencing that boost epayment - 90% epayment adoption for medical providers.
- ✓ Reduces banking and treasury fees.

**Boost efficiency and satisfaction**

- ✓ eDelivery of remittance advice with each provider payment in your EOB template.
- ✓ Provides an online portal with real-time access to claim, payment and delivery data.
- ✓ Simplifies reconciliation.
- ✓ Integrates seamlessly with existing claim systems and workflows.
- ✓ Includes in-house "one call resolution" support for service providers.

**Improved security and compliance**

- ✓ Provides a single, unified system of record where all financial, claims and delivery data is securely stored.
- ✓ Improves security and reduces fraud.
- ✓ VPay is Nacha, PCI, SOC1 and SOC 2, and HIPAA certified.



## Partner with the trusted, proven claims payment leader

When you partner with VPay, you tap into a proven combination of patented technology, deep insurance industry expertise and uncompromising service and support.

Let us show you how we can configure the ideal payment solution for your organization.

Call **855-VPAY-USA**  
or visit **vpayusa.com**  
to schedule your  
complimentary analysis.

