

**vpay** | The Total  
Payment Solution



Creating  
better payment  
experiences  
**for third-party  
administrators**

# Change the equation by converting claim payment costs to revenue opportunities

Maximizing claim payment ROI requires more than just getting more “points”. Its also about increasing epayment adoption rates, managing costs to administer and capitalizing on every opportunity to eliminate unnecessary costs. VPay quickly solves every part of this ROI equation—with a total payment solution that focuses solely on delivering claim payments as efficiently as possible.

VPay extends secure epayment options to more of your providers, makes it easy for them to choose their preferred payment type, and provides the real-time payment support they need. By actively moving more providers to epayments, you can eliminate the costs of printing and mailing checks, lower your overall payment processing costs and use revenue sharing to convert payments from a cost center into a revenue generator.

How much will VPay save your organization? Many third-party administrators save more than \$1,000,000 every year with VPay, and 100% of VPay clients have reduced their printing, mailing and banking costs. We're ready to help you do the same.



# Outsource your claim payments to lower costs, drive efficiencies and grow revenue

Partnering with a proven claim payment specialist like VPay has never made more sense. It's the fastest, most efficient way to offer your providers more payment choices, streamline your payment processes and maximize revenue sharing.



## Take advantage of new revenue sharing opportunities

VPay helps you maximize the revenue sharing opportunities that go with virtual card payments. This includes a proven payment preferencing system that boosts virtual card adoption by up to 50%



## Eliminate print/mail costs

By moving your providers from paper checks to faster epayment options, you eliminate the postage, printing, and treasury costs associated with paper checks. This includes leveraging our vast network of 2 million medical providers and their preferences to increase your current epayment adoption delivering up to 90% adoption for medical providers.



## Reduce banking and treasury fees

Offload the hassles of dealing with positive-pay, stop pay, escheatment and other payment-related banking fees and management tasks, so you can focus your people and resources on more important priorities.



## Simplify reconciliation and gain “always-on” visibility into payments and transactions

VPay includes an “always on” portal that provides a comprehensive dashboard and real-time visibility into all of your payment transactions. This gives you a single, unified system of record across payment types that you can use to track and reconcile payments more efficiently.



## Process payments efficiently from any location

With VPay, you get a fully remote-enabled solution that allows you to manage, control and deliver claim payments more quickly and safely—without being tied to a physical location.



## Expand your payment options to include ACH, virtual cards and checks

Providers choose the option that works best for them, which increases adoption and boosts revenue sharing.



## Improve security and increase fraud prevention

VPay has a proven track record of keeping sensitive information safe and significantly reducing payment fraud. Last year, we prevented over \$100M in fraudulent payments.



## Offer your providers award-winning support

Whenever your providers have a payment issue or question, they simply call VPay's dedicated Support Center, and our experienced service experts take care of it. Because VPay handles every step of the claim payment process in-house, we are in the best position to address problems quickly and efficiently—usually with a single call.



**VPay delivers  
90% electronic  
adoption of third party  
claim payments**



**Discover the advantages of a proven,  
complete payment platform**

Not all payment solutions are created equal. With VPay, you get the most comprehensive and capable solution specifically configured for third-party administrators.

**Eliminate costs and offer payment flexibility**

- ✓ Supports all payment types (checks, ACH, and virtual cards).
- ✓ Eliminates check print/mail costs.
- ✓ Delivers 90% epayment adoption for medical providers.
- ✓ Reduces banking and treasury fees.

**Boost efficiency and satisfaction**

- ✓ Delivers remit with each claim payment in your EOB template.
- ✓ Provides an online portal with real-time access to claim, payment and delivery data.
- ✓ Simplifies reconciliation.
- ✓ Integrates seamlessly with existing claim systems and workflows.
- ✓ Includes in-house “one call resolution” support for providers.

**Improved security and compliance**

- ✓ A single, unified system of record where all financial, claims and delivery data is securely stored.
- ✓ Improves security and reduces fraud.
- ✓ VPay is Nacha, PCI, SOC1 and SOC 2, and HIPAA certified.



## Partner with the trusted, proven claims payment leader

When you partner with VPay, you tap into a proven combination of patented technology, deep insurance industry expertise and uncompromising service and support—all dedicated to saving you money and making your claim processes more efficient and secure.

Let us show you how we can configure the ideal payment solution for your organization.

Call **855-VPAY-USA**  
or visit **vpayusa.com**  
to schedule your  
complimentary analysis.

